IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In the application of : O'CONNELL, DAVID et al.

Serial No. : 09/680,829

Filed: October 6, 2000

For : Monitoring quality of service in packet-based

communications

Examiner : MEW, Kevin D.

Art Unit : 2616

Conf. No. : 2651

Attorney Docket No.: 920673-907240

RESPONSE TO OFFICE ACTION OF MARCH 25, 2008

Honorable Director of Patents and Trademarks PO Box 1450 Alexandria, VA 22313-1450

Dear Sir,

In response to the Examiner's Office Action of March 25, 2008, the Applicants make the following remarks: